**eRAP: DVA Prescriber Portal**

**RAP Form Checklist**
- Tick Prescriber Choice
- Tick Provider Type
- Complete provider details including Name, Provider Number, Employer, Address, Phone, Fax, Mobile Number and Email Address.
- Complete Entitled Person/Delivery Details
- Summate, Given Name, DOB, DVA Reg number, Card Type - Gold or White (If White Card, Clinical Justification needs to be provided)
- Does the veteran live in aged care? *(If yes, ACH Classification)*
- Does the person receive a home care package level 7? *(If yes please contact DVA - 1300 566 254)*
- Phone Number
- Residential Address
- Delivery Address *(different to residential)*
- If required for Hospital Discharge *(If so please complete discharge details)*
- For products RAP Schedule No. Product catalogue number, size, type, specifications & quantity
- Please ensure Rap form is signed.

**Home Modifications**

Home Modifications may be available for eligible veterans through the Department of Veterans Affairs. By providing this service, DVA seek to assist you to continue living in your own home with:
- Improved independence and safety
- Reduced need for a carer
- Lower likelihood of moving away from your family, friends and community
- Reduced risk of falls.

Please send Drawings and signed Authority to Install with the RAP Form Checklist.

**How do I complete a DVA Direct Order Form?**

Aidacare provide Prescribing Therapists with a variety of options for completion of the DVA Direct Order Form.
- Placing the order through our DVA eRAP Online Ordering system using the website [www.aidacare.com.au](http://www.aidacare.com.au) or by downloading our DVA Prescriber App from the App Store.
- Access the form online through the Aidacare website: [https://www.aidacare.com.au](https://www.aidacare.com.au)

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About Aidacare

Aidacare is proud to be an official DVA contracted service provider on the Rehabilitation Appliance Program (RAP) for the supply of Mobility and Functional Supports to Veterans nationally.

The Rehabilitation Appliances Program (RAP) assists entitled veterans, war widows & widowers and dependents through the provision of aids and appliances under the DVA Mobility & Functional Support program (MFS) to minimise the impact of disabilities, enhance their life and maintain independence when undertaking daily living activities.

The program provides safe and appropriate equipment:
- according to assessed clinical need,
- in an effective and timely manner, and,
- as part of the overall management of an individual’s health care.

Household appliances, mobility aids and home modifications are available for eligible veterans with an assessed clinical need from the Department of Veterans Affairs. There are more than 6000 contracted items available to those entitled. If eligible, DVA will fund prescribed appliances with no out of pocket expense for the veteran. Delivery and installation (if required) are also covered.

Prescribing DVA appliances through Aidacare is a quick and easy process. Our friendly staff are available to assist you and your client/patient, as well as provide updates throughout the entire process.

Eligibility

A veteran is eligible if they have an assessed clinical need for an aid or appliance and are:
- A Gold Card holder
- A White Card holder (only for conditions accepted by DVA as related to service – all appliances require a clinical justification and must be approved by DVA) or
- Veteran from an allied country (only for conditions accepted by DVA as related to service)

What if the veteran lives in a Residential Aged Care Facility?

Funding depends on the existing level of care a veteran is receiving.

DVA can provide RAP aids and appliances that the Australian Government funded aged care facility is not legally required to supply if the veteran is receiving a lower level of care. DVA cannot supply RAP aids and appliances if the veteran is receiving a greater level of care in an Australian Government funded aged care facility.

The threshold for a person requiring a greater level of care within a residential aged care facility can generally be described as that being for:
- A person who is identified as having a ‘high domain’ category in any one Aged Care Funding Instrument (ACFI) domain; or
- A ‘medium domain’ category in at least two ACFI domains.

A ‘medium domain’ category in at least two ACFI domains.

A ‘high domain’ category in any one ACFI domain; or

A veteran is entitled to:
- A Gold Card holder
- A White Card holder (only for conditions accepted by DVA as related to service – all appliances require a clinical justification and must be approved by DVA) or
- Veteran from an allied country (only for conditions accepted by DVA as related to service)

What Can I Prescribe?

Aidacare has been an official DVA contracted service provider on the Rehabilitation Appliances Program (RAP) for the supply of Mobility and Functional Supports to Veterans nationally since 2004.

Our commitment to all DVA stakeholders including prescribing health care professionals, and most importantly, the DVA veteran beneficiary, is to provide the very best service and product quality available.

Please consult your local Aged Care Provider for further information.