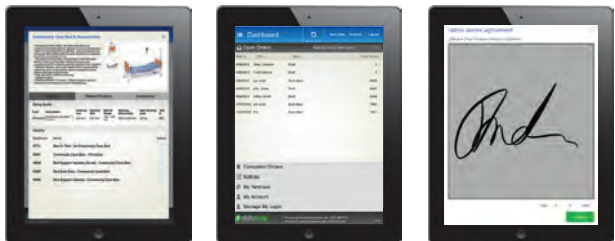


How do I complete a DVA Direct Order Form?

Aidacare provide Prescribing Therapists with a variety of options for completion of the DVA Direct Order Form.

- Placing the order through our DVA eRAP Online Ordering system using the weblink erap.aidacare.com.au or by downloading our DVA Prescriber App from the App Store.
- Access the form online through the Aidacare website: <https://www.aidacare.com.au/contracts/national/dva/>

eRAP: DVA Prescriber Portal



Thousands of Products at your fingertips:
Complex product orders made easy by attribute identification.

Draft Orders:
For completion at a time that suits you which you can track once submitted.

Minimal Paperwork:
Clinical justifications, home-mod notes and client signatures all captured electronically.

erap.aidacare.com.au
1300 888 052

Download the latest version of the DVA Prescriber App now!



RAP Form Checklist

- ✓ Visit: erap.aidacare.com.au or access the form online through the Aidacare website: <https://www.aidacare.com.au/contracts/national/dva/>
- ✓ Tick Supplier Choice
- ✓ Tick Provider Type
- ✓ Complete provider details including Name, Provider Number, Employer, Address, Phone, Fax, Mobile Number and Email Address.
- ✓ Complete Entitled Person/Delivery Details
- ✓ Surname, Given Name, DOB, DVA file number, Card Type - Gold or White (If White Card, Clinical justification needs to be provided)
- ✓ Does the veteran live in aged care? (If yes, ACFI Classification)
- ✓ Does the person receive a Home Care package level 4? (If yes please contact DVA - 1800 555 254)
- ✓ Phone Number
- ✓ Residential Address
- ✓ Delivery Address (If different to residential)
- ✓ If required for Hospital Discharge (If so please complete discharge details)
- ✓ For products RAP Schedule No, Product catalogue number, size, type, specifications & quantity
- ✓ Please ensure Rap form is signed.

Home Modifications

Home Modifications may be available for eligible veterans through the Department of Veterans Affairs.

By providing this service, DVA seek to assist you to continue living in your own home with:

- Improved independence and safety
- Reduced need for a carer
- Lower likelihood of moving away from your family, friends and community; and
- Reduced risk of falls.

Please send Drawings and signed Authority to Install with RAP form.



Home Modification Tool: Either take a photo of your client's room, use an existing image or use one of our line drawing templates. Then simply draw directly over the image.



AIDACARE LOCATIONS

MELBOURNE NORTH
82 Albion Street
Brunswick East VIC 3057
Tel (03) 9981 2100

MELBOURNE SOUTH
313 Warrigal Road
Cheltenham VIC 3192
Tel (03) 9584 1644

GEELONG
74 - 76 Fyans Street
Geelong VIC 3220
Tel (03) 5223 2263

BENDIGO
51 Bridge Street
Bendigo VIC 3550
Tel (03) 5441 8213

MILDURA
433 San Mateo Avenue
Mildura VIC 3500
Tel 0400 938 062

SYDNEY SOUTH
4 Noonan Place
Ingleburn NSW 2565
Tel (02) 8706 2300

SYDNEY NORTH
Unit 2 / 4 Stanton Road
Seven Hills NSW 2147
Tel (02) 8706 2330

WOLLONGONG
140 Church Street
Wollongong NSW 2500
Tel (02) 8706 2359
Fax (02) 9618 5111

ALBURY
347 Urana Road
Lavington NSW 2641
Tel (02) 6040 3444

ORANGE
Unit 1 / 12 - 16 Ash Street
Orange NSW 2800
Tel 0437 134 295

TAMWORTH
Unit 3 / 248 Peel Street
Tamworth NSW 2340
Tel (02) 6761 2018

PORT MACQUARIE
31 Jindalee Rd
Port Macquarie NSW 2444
Tel (02) 6581 0018

COFFS HARBOUR
2 / 177 Orlando Street
Coffs Harbour NSW 2450
Tel (02) 6651 5333

BALLINA
18 Endeavour Close
Ballina NSW 2478
Tel (02) 6686 6644
Fax (02) 6686 9383

BRISBANE SOUTH
30 Dulacca Street
Acacia Ridge QLD 4110
Tel (07) 3086 2900
Fax (07) 3345 7961

BRISBANE NORTH
354 Bilsen Road
Geebung QLD 4034
Tel (07) 3086 2950
Fax (07) 3865 7896

GOLD COAST
Unit 1 / 48 Olympic Circuit
Southport QLD 4215
Tel (07) 5532 6070

SUNSHINE COAST
Unit 2 / 35 Premier Circuit
Warana QLD 4575
Tel (07) 3086 2980
Fax (07) 3345 7961

HERVEY BAY
Shop 3 / 109 Beach Road
Pialba QLD 4655
Tel (07) 4194 5019

TOOWOOMBA
1 / 259 James Street
Toowoomba QLD 4350
Tel (07) 3086 2990
Fax (07) 4632 6473

ADELAIDE
21 - 23 Tikalara Street
Regency Park SA 5010
Phone: 08 8118 5600
Fax: 08 8346 3236

HOBART
18 Mertonvale Circuit
Kingston TAS 7050
Tel (03) 6229 4733

LAUNCESTON
Unit 8 / 34 Innocent Sreet
Kings Meadows TAS 7249
Tel (03) 6344 8922
Fax (03) 6229 3676

 **aidacare**
HEALTHCARE EQUIPMENT

1300 888 052
www.aidacare.com.au

DVA
Prescribing
Guide



ABR43 - 190318

About Aidacare

- Aidacare is proud to be an official DVA contracted service provider on the Rehabilitation Appliance Program (RAP) for the supply of Mobility and Functional Supports to Veterans nationally.
- The Rehabilitation Appliances Program (RAP) assists entitled veterans, war widows & widowers and dependents through the provision of aids and appliances under the DVA Mobility & Functional Support program (MFS) to minimise the impact of disabilities, enhance their life and maximise independence when undertaking daily living activities.
- The program provides safe and appropriate equipment:
 - according to assessed clinical need,
 - in an effective and timely manner; and,
 - as part of the overall management of an individual's health care.
- Household appliances, mobility aids and home modifications are available for eligible veterans with an assessed clinical need from the Department of Veterans Affairs. There are more than 6000 contracted items available to those entitled. If eligible, DVA will fund prescribed appliances with no out of pocket expense for the veteran. Delivery and installation (if required) are also covered.

Prescribing DVA appliances through Aidacare is a quick and easy process. Our friendly staff are available to assist you and your client/patient, as well as provide updates throughout the entire process.

Aidacare has been an official DVA contracted service provider on the Rehabilitation Appliance Program (RAP) for the supply of Mobility and Functional Supports to Veterans nationally since 2004. Our commitment to all DVA stakeholders including prescribing health care professionals and most importantly, the DVA Veteran beneficiary, is to provide the very best service and product quality available.

Eligibility

A veteran is eligible if they have an assessed clinical need for an aid or appliance and are:

- A Gold Card holder
- A White Card holder (only for conditions accepted by DVA as related to service – all appliances require a clinical justification and must be approved by DVA); or
- Veteran from an allied country (only for conditions accepted by DVA as related to service)

What if the veteran lives in a Residential Aged Care Facility?

Funding depends on the existing level of care a veteran is receiving.

DVA can provide RAP aids and appliances that the Australian Government funded aged care facility is not legally required to supply if the veteran is receiving a lower level of care.




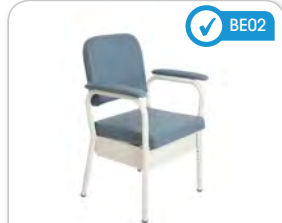
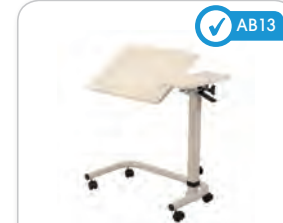


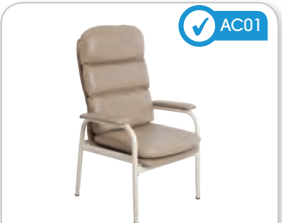
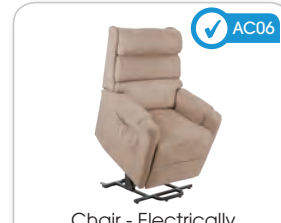
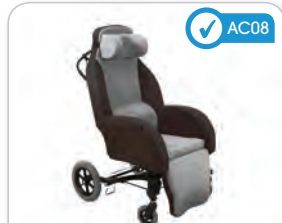

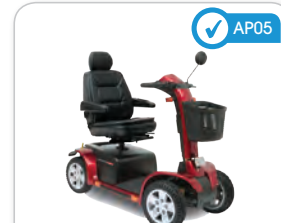



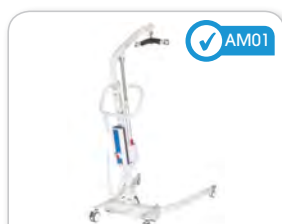
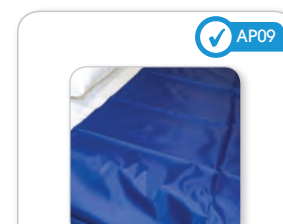


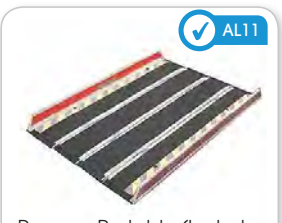
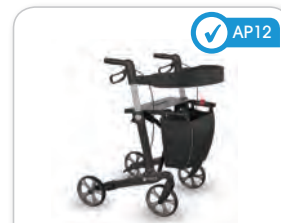



DVA cannot supply RAP aids and appliances if the veteran is receiving a greater level of care in an Australian Government funded aged care facility.

The threshold for a person requiring a greater level of care within a residential aged care facility can generally be described as that being for:

- A person who is identified as having a 'high domain category' in any one Aged Care Funding Instrument (ACFI) domain; or
- A 'medium domain' category in at least two ACFI domains.

Please consult your local Aged Care Provider for further information.

What Can I Prescribe?

 Commode Shower Chair Mobile	 Bed - Adjustable Electrical	 Pressure Care Mattress	 Commode Chair (Bedside)	 Table (Overbed)	 Bed Cradles
 Shower Stool / Chair	 Chair - Low / High Back	 Chair - Electrically Operated Lift & Recline Chair	 Chair - Fallout / Water	 Pressure Care Cushion	 Scooter - Electric
 Over Toilet Frame / Toilet Surround	 Tray Mobile - Height Adjustable	 Jar Opener	 Hoist / Personal Lifting Device (Includes Sling)	 Transfer Equipment	 Dressing Stick
 Rails (Internal & External)	 Ramps - Portable (Includes Folding or Retractable Aluminium / Fibreglass)	 Walking Frame (Includes Wheeled Walking Frame)	 Wheelchair - Manual (Standard)	 Wheelchair - Electric - Power Drive	 Wheelchair - Manual (Customised)