

Important Update to our User Manual Aspire Active Air 8 Pressure Care Mattress

Item Numbers: PTM639300, PTM639310

Serial Numbers: All

Dear Customer,

We have updated the user manual for the Active Air 8 Pressure Care mattresses. The device itself has not changed, and no return, repair or modification is required. The updated manual provides enhanced guidance to support the continued safe and effective use of the product. This is part of our commitment to providing trusted advice and ongoing support.

The key updates include:

- Additional warnings when using the device in the presence of oxygen enriched environments, including oxygen concentrators — **Section 5, page 9**
- Additional setup instructions, in particular correct air-supply hose routing to not lift the mattress off the bed base, and when using bolsters to extend bed lengths – **Section 7, pages 11-14**

What do you need to do?

Please:

1. Download the updated user manual using the QR code or link below.
2. Review the updated sections with relevant users, carers and staff.
3. Replace or discontinue use of any previous copies of the manual.
4. Ensure the product continues to be used in accordance with the updated instructions.



[Click here to download the updated user manual](#)

If you have supplied the product or provided copies of the user manual to another person or organisation, please forward this communication to them.

If you have any questions or require a printed copy of the updated manual, please contact Aidacare head office on (02) 8706 2300 or product@aidacare.com.au to speak to a member of the Products Team who can arrange a user manual to be dispatched if you are unable to print yourself.

Thank you for your assistance.

Kind regards,
Martin Hoffman
Chief Executive Officer