

What to Expect

Send us the details, measurements, and photos below. In many cases, Aidacare can prepare an indicative quote without a site visit. If more information is needed, we will contact you. Please complete a separate form for each stairlift required. If you need help completing this form at any stage, call **1300 133 120** and we'll guide you through it.

1. About the User

I am the ☐ Client ☐ Carer/family ☐ Occupational therapist ☐ Funder ☐ Property representative

Name			Phone		
Installation address			Email		
Suburb	State	Postcode	Funding		
			☐ NDIS ☐ HCP ☐ DVA ☐ Private ☐ Other		
User weight (kg)		User hip width (cm)*	Other		

*Measure across the widest part of the user's hips while seated.
These measurements help us identify a model with a suitable safe working load, seat and footrest.

2. Take a Minimum of Four Clear Staircase Photos

Aidacare offers stairlifts for both indoor and outdoor staircases. Take the minimum four photos shown below and attach them when submitting this form.

- 1 Looking up the stairs** ☐
From the bottom landing, show the full staircase



- 2 Looking down the stairs** ☐
From the top landing, show the full staircase



- 3 Bottom landing** ☐
Include nearby hallways, doors and obstructions.



- 4 Top landing** ☐
Include nearby hallways, doors and obstructions.



3. Choose your staircase

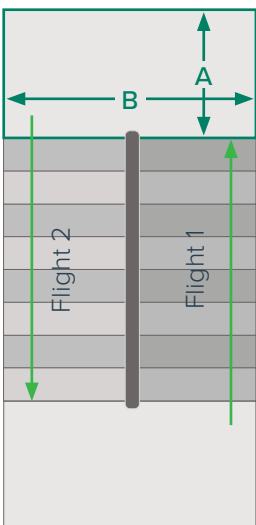
☐ Single flight

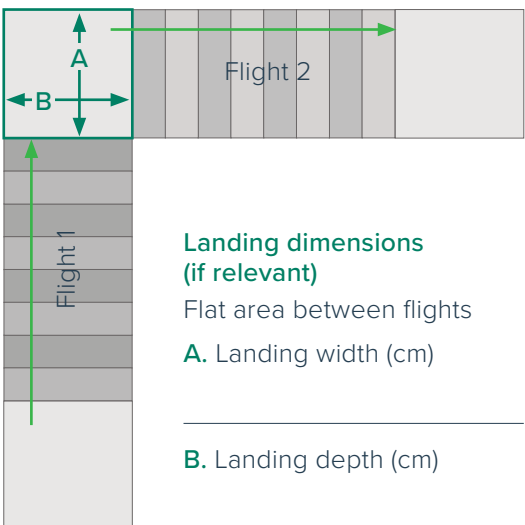
☐ Two flights with 180° turn

☐ Two flights with 90° turn

☐ Other







Landing dimensions (if relevant)
Flat area between flights

A. Landing width (cm)

B. Landing depth (cm)

Measure the Staircase

Measure each flight separately. Use centimetres (cm), and match Flight 1 and 2 to the examples below. If you are unsure about any measurement, call us for guidance at **1300 133 120**.

Diagonal flight distance

Flight 1 (cm)

Flight 2 (cm)

Staircase width

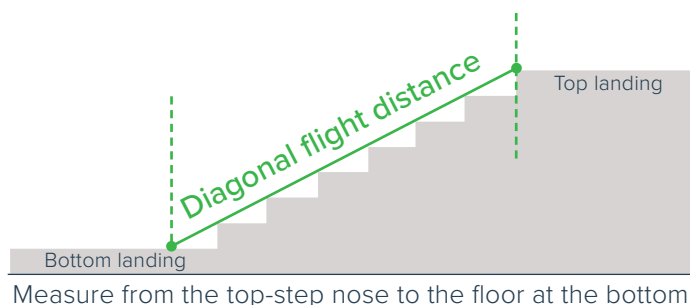
Flight 1 (cm)

Flight 2 (cm)

Measure wall to opposite wall/handrail (Min. 620mm required)

Power point location near the staircase ☐ Bottom landing ☐ Top landing ☐ Neither

Aidacare will confirm the installation's electrical requirements. You do not need to assess electrical compliance.



4. Send your request and photos to: Bruno@aidacare.com.au

Before submitting, tick each box to confirm:

☐ User details completed

☐ Measurements completed

☐ Minimum four staircase photos attached

What Happens Next

Aidacare will contact you if anything else is needed. A site assessment and fee may be recommended. An indicative quote is not confirmation of final price or installation feasibility.

We collect this information to assess your quote request. Read the Aidacare Privacy Policy.