Contract number 217A – Beds, Mattresses and Accessories

The NSW Government Contract for beds, bed accessories and pressure care mattresses has recently been released, and for the first time includes products more appropriate for use in the community.

The contract has been reviewed and recommended by a panel of product experts and approved by the State Contracts Control Board.

Enable NSW is required to use this contract to purchase beds, bed accessories and pressure care mattresses

Items on contract include:
- 5 Community Home Use Beds
- 35 Foam mattresses
- 26 Powered Mattresses

EnableNSW has developed a Quick Reference Guide to assist prescribers. This guide provides the list of ‘Community Home Use Beds’ and the foam and powered mattresses on contract. Suppliers and their contact information are also included. This is available on the EnableNSW website at www.enable.health.nsw.gov.au

The full version is available at http://10.192.65.122/PAS/Pages/ClinicalTechContracts1.aspx

This link is for NSW Health Employees who have access to the NSW Health intranet site. If you cannot access this link please email EnableNSW: enable@hss.health.nsw.gov.au

Information for prescribers

Prescribers are required to:
- Become familiar (if not already) with the beds and mattresses on government contract
- When a consumer meets the provision and prescription guidelines for a bed or mattress, you must consider one of the products on contract first
- Submit an Equipment Request Form (ERF) which includes
  - Product name and code
  - Quantity
  - Accessory name and code (if applicable)
- There is no need to submit a quote if the item you are prescribing is on contract.

EnableNSW will consider requests for items off contract only in the event that there are no items on contract to meet your consumer’s needs. Please contact EnableNSW in the first instance to further discuss your client’s needs.
Trial
Products are now available for trial in the home. Prescribers should contact suppliers directly to arrange a trial of equipment.

Maintenance and repairs
EnableNSW is responsible for maintenance and reasonable repairs. Consumers can arrange this by contacting EnableNSW via email, fax or telephone.

Other Assistance
Local Health Districts (LHD) have Clinical Product Managers who are available to provide product advice. To contact your Clinical Product Manager please contact your LHD.

Frequently Asked Questions
Are accessories included?
Some accessories are included. Please list these on the ERF if required.

What if the product or accessory I need is not on the contract?
If an item you require is not on contract, you are required to obtain a quote and submit it with your ERF.

What do I do if I want to arrange a trial?
Contact the supplier.

Is there a warranty period for items on contract?
Each product has a different warranty period. The supplier will be able to assist with any additional questions you have.

Are all suppliers able to provide beds and mattresses in my area?
Suppliers have identified that they are capable of providing beds and mattresses across the whole of NSW.

When does the contract take effect?
The contract is now released and prescribers are required to start using it immediately. All current Equipment Request Forms for non contracted items already submitted, will be processed as per usual. There will be a 1 month grace period for therapists to become familiar with the contract prior to full implementation.

Contact us
EnableNSW operates from Monday to Friday, 9am-5pm.

Phone: 1800 362 253 (1800 Enable)
Fax: (02) 8797 6543
Email: enable@hss.health.nsw.gov.au
Website: www.enable.health.nsw.gov.au
Post: Locked Mail Bag 5270 Parramatta NSW 2124