SAFETY GUIDELINES

WARNING! An authorized Dealer or qualified technician must perform the initial setup of this scooter and must perform all of the procedures in this manual.

The symbols below are used throughout this owner’s manual and on the scooter to identify warnings and important information. It is very important for you to read them and understand them completely.

WARNING! Indicates a potentially hazardous condition/situation. Failure to follow designated procedures can cause either personal injury, component damage, or malfunction. On the product, this icon is represented as a black symbol on a yellow triangle with a black border.

MANDATORY! These actions should be performed as specified. Failure to perform mandatory actions can cause personal injury and/or equipment damage. On the product, this icon is represented as a white symbol on a blue dot with a white border.

PROHIBITED! These actions are prohibited. These actions should not be performed at any time or in any circumstances. Performing a prohibited action can cause personal injury and/or equipment damage. On the product, this icon is represented as a black symbol with a red circle and red slash.

INTENDED USE
The intended use of the mobility device is to provide mobility to persons limited to a seated position that have the capability of operating a scooter.

This product is not a medical device and is not intended to assist, treat, diagnose or alleviate any medical condition or disability.

NOTE: This owner’s manual is compiled from the latest specifications and product information available at the time of publication. We reserve the right to make changes as they become necessary. Any changes to our products may cause slight variations between the illustrations and explanations in this manual and the product you have purchased. The latest/current version of this manual is available on our website.

NOTE: This product is compliant with WEEE, RoHS, and REACH directives and requirements.

NOTE: This product meets IPX4 classification (IEC 60529).

NOTE: The Mid-Size Scooter and its components are not made with natural rubber latex. Consult with the manufacturer regarding any after-market accessories.
I. SAFETY

PRODUCT SAFETY SYMBOLS
The symbols below are used on the scooter to identify warnings, mandatory actions, and prohibited actions. It is very important for you to read and understand them completely.

NOTE: There are more warnings identified and explained in the Consumer Safety Guide that is included with your scooter. Please become familiar with all the warnings and safety information found in the Consumer Safety Guide and refer to this resource often.

Read and follow the information in the owner's manual.

Indicates UNOCCUPIED scooter securement points

Manufactured in

Does not meet ISO 7176-19 standards for occupied transport in a motor vehicle. When travelling in a motor vehicle, do not sit in your scooter.

Battery Set Configuration:
+ = Positive (Red) Terminal Post
- = Negative (Black) Terminal Post
Connect Red wires to Red Positive (+) Terminal Posts.
Connect Black wire to Black Negative (-) Terminal Posts.

Fully charge batteries before operating.
Remove key from an unattended Scooter.
GENERAL

MANDATORY! Do not operate your new scooter for the first time without completely reading and understanding this owner’s manual and the Consumer Safety Guide.

Your scooter is a state-of-the-art life-enhancement device designed to increase mobility. We provide an extensive variety of products to best fit the individual needs of the scooter user. Please be aware that the final selection and purchasing decision regarding the type of scooter to be used is the responsibility of the scooter user, who is capable of making such a decision.

There are certain situations where the scooter user will need to practice operating the scooter in the presence of a trained attendant. A trained attendant can be defined as a family member or someone capable of assisting a scooter user in various daily living activities.

As you begin using your scooter during daily activities, you will probably encounter situations in which you will need some practice. Simply take your time and you will soon be in full and confident control as you maneuver through doorways, on and off elevators, up and down ramps, and over moderate terrain.

Additional general information can be found on the supplemental information sheets and booklets included in your Owner’s Package. Please fully read and review the information, and keep it readily available for future reference.

Below are some precautions, tips and other safety considerations that will help you become accustomed to operating the scooter safely.

PRE-RIDE SAFETY CHECK
Get to know the feel of your scooter and its capabilities. We recommend that you perform a safety check before each use to make sure your scooter operates smoothly and safely.

Perform the following inspections prior to using your scooter:

- Check the condition of the tires. Make sure they are not damaged or excessively worn.
- Check all electrical connections. Make sure they are tight and not corroded.
- Check all harness connections. Make sure they are secured properly.
- Check the brakes to ensure they operate properly.
- Check the battery condition meter to ensure the batteries are fully charged.
- Ensure the manual freewheel lever is in drive mode before sitting on the scooter.

If you discover a problem, contact your authorized dealer for assistance. Please refer to the Contact Information insert in your Owner’s Package.

BRAKING INFORMATION
Your scooter is equipped with these powerful brake systems:

- Regenerative: Uses electricity to rapidly slow the vehicle when the throttle control lever returns to the center/stop position.
- Disc Park Brake: Activates mechanically after regenerative braking slows the vehicle to near stop or when power is removed from the system for any reason.
II. YOUR SCOOTER

TILLER CONSOLE
The tiller console houses all of the controls needed to drive your scooter, including the speed adjustment dial, key switch, battery condition meter, horn buttons, and the throttle control lever. Please note that some of the features listed in this section are optional items and may not appear on your scooter. Contact your authorized dealer for more information. See figure 1.

PROHIBITED! Do not expose the tiller console to moisture. In the event that the tiller console does become exposed to moisture, do not attempt to operate your scooter until the tiller console has dried thoroughly.

IDENTIFICATION KEY

1. HORN BUTTON
2. LIGHT SWITCH
3. THROTTLE CONTROL LEVER
4. SPEED ADJUSTMENT DIAL
5. BATTERY CONDITION METER
6. KEY SWITCH

Figure 1. Tiller Console
II. YOUR SCOOTER

Horn Buttons
These buttons activate a warning horn. Your scooter must be powered up for the horn to be operational. Do not hesitate to use the warning horn when doing so may prevent accident or injury.

Lights Switch
This switch controls your scooter’s lighting system.
- Press button to turn on light.
- Press button again to turn light off.

WARNING! Scooter users are required to use their lights when visibility is restricted—day or night.

Throttle Control Lever
This lever allows you to control the forward speed and the reverse speed of your scooter up to the maximum speed you preset with the speed adjustment dial.

To use throttle control lever:
To move Forward, use either of the following:
- Use your left thumb to push the left side of the throttle control lever.
- Use your right hand fingers to pull back on the right side of the throttle control lever.

To move Rearward, use either of the following:
- Use your right thumb to push the right side of the throttle control lever.
- Use your left hand fingers to pull back on the left side of the throttle control lever.

Release the throttle control lever and allow your scooter to come to a complete stop before engaging the other side of the lever. When the throttle control lever is completely released, it automatically returns to the center “stop” position and engages your scooter’s brakes.

Speed Adjustment Dial
This dial allows you to preselect and limit your scooter’s top speed.
- The image of the tortoise represents the slowest speed setting.
- The image of the hare represents the fastest speed setting.

Battery Condition Meter
When the key is fully inserted and turned clockwise to power up your scooter, this meter indicates the approximate battery voltage strength. For further information on battery charging, see III. “Batteries and Charging.”

Key Switch
- Insert the key into the key switch and turn it clockwise to power up (turn on) your scooter.
- Turn the key counterclockwise to power down (turn off) your scooter.

WARNING! If the key is turned to the “off” position while your scooter is in motion, the electronic brakes will engage and your scooter will come to an abrupt stop!
Off-board Charger Port
The off-board charger power cord plugs into this port during battery charging. The off-board charger port is located on the tiller.

REAR COMPONENTS
The manual freewheel lever, anti-tip wheels, motor/transaxle assembly, and optional safety flag brackets are located on your scooter as shown. See figure 2. Although not shown, the batteries and main circuit breaker (reset button) are also located on the rear component section of your scooter.

WARNING! Before placing your scooter into or taking it out of freewheel mode, remove the key from the key switch. Never sit on a scooter when it is in freewheel mode. Never put a scooter in freewheel mode on any incline.

Manual Freewheel Lever
Whenever you need or want to push your scooter for short distances, you can put it in freewheel mode.
1. Remove the key from the key switch.
2. Push forward on the manual freewheel lever to disable the drive system and the brake system. This will enable you to push the scooter.

NOTE: If your scooter is equipped with a 2-position manual freewheel lever, you must pull up on the lever and then push forward on the manual freewheel lever to disable the drive system and the brake system. This will enable you to push the scooter.

3. Pull back on the manual freewheel lever to reengage the drive and the brake systems and take your scooter out of freewheel mode.
WARNING! When your scooter is in freewheel mode, the braking system is disengaged.

- Disengage the drive motors only on a level surface.
- Ensure the key is removed from the key switch.
- Stand to the side of the scooter to engage or disengage freewheel mode. Never sit on a scooter to do this.
- After you have finished pushing your scooter, always return it to the drive mode to lock the brakes.

**NOTE:** If the scooter is placed in freewheel mode (manual freewheel lever forward) while the key is in the “on” position, the scooter will not run until the manual freewheel lever is pushed rearward and the key is turned to the “off” position, then back to the “on” position.

**Motor/Transaxle Assembly**
The motor/transaxle assembly is an electromechanical unit that converts electrical energy from your scooter’s batteries into the controlled mechanical energy that drives the scooter’s wheels.

**Anti-Tip Wheels**
The anti-tip wheels are an integral and important safety feature of your scooter. They are bolted to the frame at the rear of the scooter.

**PROHIBITED!** Do not remove the anti-tip wheels or modify your scooter in any way that is not authorized by your dealer.

**WARNING!** The anti-tip wheels may cause interference with the smooth transition of your scooter when ascending or descending a curb. Contact your authorized dealer for more information.

**Batteries**
The batteries store electrical energy that powers your scooter. See III. “Batteries and Charging” for information on how to charge your scooter batteries.

**Main Circuit Breaker (Reset Button)**
When the voltage in the batteries becomes low or your scooter is heavily strained because of excessive loads, the main circuit breaker may trip to protect the motor and electronics from damage. When the breaker trips, the entire electrical system shuts down. See figure 3.

- The reset button pops out when the breaker trips.
- Allow a minute or so for the electronics to “rest.”
- Push in the reset button to reset the breaker.
- If the breaker trips frequently, you may need to charge the batteries more often or have your authorized dealer perform a load test on the batteries.
- If the main circuit breaker trips repeatedly, see your authorized dealer for service.

![Figure 3. Main Circuit Breaker (Reset Button)](image-url)
SECURING THE SCOOTER
Always secure the scooter in a forward-facing position in the vehicle. Attach the four tie-down straps to the designated securement points. See figure 4. Tighten the straps to sufficiently remove all slack. Never attach tie-downs to adjustable, moving or removable parts of the scooter such as armrests, shrouds, and wheels. Any removable items should be removed and stowed separately. Position the anchor points for the rear tie-down straps directly behind the rear securement points on the scooter. The front tie-down straps should anchor to floor points that are spaced wider than the scooter to provide increased lateral stability.

WARNING! Ensure scooters are properly secured to the motor vehicle during transport. Scooters that are not properly secured can become a hazard to the user and to other vehicle passengers in the event of a crash, sudden stopping, or swerving, as the scooter could tip or slide out of place. Do not secure a scooter by any of its removable parts such as armrests, seat, basket, accessory brackets, etc.

Figure 4. Securement Points (Identified with black dots)
III. BATTERIES AND CHARGING

BATTERIES AND CHARGING
Your scooter requires two long-lasting, 12-volt, deep-cycle batteries that are sealed and maintenance free. They are recharged by an off-board charging system.

- Charge your scooter’s batteries for at least 8 to 14 hours prior to using it for the first time.
- Keep the batteries fully charged to keep your scooter running smoothly.

READING YOUR BATTERY VOLTAGE
The battery condition meter on the tiller console indicates the approximate strength of your batteries using a color code. From right to left, green indicates fully charged batteries, yellow indicates a draining charge and red indicates that an immediate recharge is necessary. See figure 5. To ensure the highest accuracy, the battery condition meter should be checked while operating your scooter at full speed on a dry, level surface.

CHARGING YOUR BATTERIES

PROHIBITED! Removal of grounding prong can create electrical hazard. If necessary, properly install an approved 3-pronged adapter to an electrical outlet having 2-pronged plug access.

PROHIBITED! Never use an extension cord to plug in your battery charger. Plug the charger directly into a properly wired standard electrical outlet.

PROHIBITED! Do not allow unsupervised children to play near the scooter while the batteries are charging. We recommend that you do not charge the batteries while the scooter is occupied.

MANDATORY! Read the battery charging instructions in this manual and in the manual supplied with the battery charger before charging the batteries.

WARNING! Explosive gases may be generated while charging the batteries. Keep the scooter and battery charger away from sources of ignition such as flames or sparks and provide adequate ventilation when charging the batteries.

WARNING! You must recharge your scooter’s batteries with the supplied off-board charger. Do not use an automotive-type battery charger.

WARNING! Inspect the battery charger, wiring and connectors for damage before each use. Contact your authorized dealer if damage is found.

WARNING! Do not attempt to open the battery charger case. If the battery charger does not appear to be working correctly, contact your authorized dealer.

WARNING! If the battery charger is equipped with cooling slots, then do not attempt to insert objects through these slots.

WARNING! Be aware that the battery charger case may become hot during charging. Avoid skin contact and do no place on surfaces that may be affected by heat.

WARNING! If your battery charger has not been tested and approved for outdoor use, then do not expose it to adverse or extreme weather conditions. If the battery charger is exposed to adverse or extreme weather conditions, then it must be allowed to adjust to the difference in environmental conditions before use indoors. Refer to the manual supplied with the battery charger for more information.
III. BATTERIES AND CHARGING

Follow the 6 easy steps in figure 6 to charge your batteries safely:

1. [Diagram of scooter]
2. [Diagram of key and battery symbol]
3. [Diagram of charger plug and socket]
4. [Diagram of battery charger connections]
5. [Diagram of charging time]
6. [Diagram of charger power lead]

Figure 6 Battery Charging Procedures Diagram

WARNING! The LED lights on the charger indicate different charger conditions at various times. If the LED does not indicate that charging is complete within 24 hours, unplug the charger from the outlet and contact your dealer. Refer to the operating instructions supplied with the charger for a complete explanation of these indicators.

NOTE: There is a charger inhibit function on your scooter. The scooter will not run and the battery condition meter will not operate while the batteries are charging.

FREQUENTLY ASKED QUESTIONS

How does the charger work?
When your scooter’s battery voltage is low, the charger works harder, sending more electrical current to the batteries to bring up their charge. As the batteries approach a full charge, the charger sends less and less electrical current. When the batteries are fully charged, the current sent from the charger is at nearly zero amperage. Therefore, when the charger is plugged in, it maintains the charge on your scooter’s batteries, but does not overcharge them. Refer to the manual supplied with the battery charger for charging instructions.

Can I use a different charger?
Chargers are selected precisely for particular applications and are especially matched to the type, size and chemical formulation of specific batteries. For the safest and most efficient charging of your scooter’s batteries we recommend only use of the charger supplied as original equipment with your product. Any charging method resulting in batteries being charged individually is especially prohibited.

What if my scooter’s batteries won’t charge?
- Ensure the red (+) and black (-) battery cables are connected properly to the battery terminals.
- Ensure both battery harnesses that extend from the batteries are plugged into their mating harness leading to the charger.
- Ensure both ends of the charger power lead are inserted fully.
How often must I charge the batteries?
Two major factors must be considered when deciding how often to charge your scooter’s batteries:
- All day scooter use on a daily basis.
- Infrequent or sporadic scooter use.
With these considerations in mind, you can determine how often and for how long you should charge your scooter’s batteries. The battery charger was designed so that it will not overcharge your scooter’s batteries. However, you may encounter some problems if you do not charge your batteries often enough and if you do not charge them on a regular basis. Following the guidelines below will provide safe and reliable battery operation and charging.
- If you use your scooter daily, charge its batteries as soon as you finish using it for the day. Your scooter will be ready each morning. We recommend that you charge your scooter’s batteries for at least 8 to 14 hours after daily use. We recommend that you charge the batteries for an additional 4 hours after the battery charger indicates that charging is complete.
- If you use your scooter once a week or less, charge its batteries at least once a week for at least 24 hours.

NOTE: Keep your batteries fully charged and avoid deeply discharging your batteries. Refer to the manual supplied with the battery charger for charging instructions. We recommend charging your batteries for at least 48 continuous hours once per month to improve battery performance and battery life.

How can I get maximum range or distance per charge?
Fully charged deep-cycle batteries provide reliable performance and extended battery life. Keep your scooter’s batteries fully charged whenever possible. Protect your scooter and batteries from extreme heat or cold. Batteries that are regularly and deeply discharged, infrequently charged, stored in extreme temperatures or stored without a full charge may be permanently damaged, causing unreliable performance and limited service life.
- Always fully charge your scooter’s batteries prior to daily use.
- Maintain but do not exceed the psi/bar/kPa air pressure rating indicated on each tire.
- Plan your route ahead to avoid as many hills, cracked, broken or soft surfaces as possible.
- Limit your baggage weight to essential items.
- Try to maintain an even speed while your scooter is in motion.
- Avoid stop-and-go driving.
- We recommend charging your batteries for at least 48 continuous hours once per month to improve battery performance and battery life.
- Make sure all harness connections are secured properly.

How can I ensure maximum battery life?
Fully charged deep-cycle batteries provide reliable performance and extended battery life. Keep your scooter’s batteries fully charged whenever possible. Protect your scooter and batteries from extreme heat or cold. Batteries that are regularly and deeply discharged, infrequently charged, stored in extreme temperatures or stored without a full charge may be permanently damaged, causing unreliable performance and limited service life.

NOTE: To extend battery life, always turn off scooter and remove the key when not in use.

What type and size of battery should I use?
We recommend deep-cycle batteries that are sealed and maintenance free. Both AGM and Gel-Cell are deep-cycle batteries that are similar in performance. Do not use wet-cell batteries, which have removable caps. Refer to the specifications table for size as batteries differ depending on manufacturer.

WARNING! Corrosive chemicals are contained in batteries. Use only AGM or Gel-Cell batteries to reduce the risk of leakage or explosive conditions.

NOTE: Sealed batteries are not serviceable. Do not remove the caps.
III. BATTERIES AND CHARGING

Why do my new batteries seem weak?
Deep-cycle batteries employ a different chemical technology than that used in car batteries, nickel-cadmium batteries (nicads) and other common battery types. Deep-cycle batteries are specifically designed to provide power, drain down their charge and then accept a relatively quick recharge.

We work closely with our battery manufacturer to provide batteries that best suit your scooter’s specific electrical demands. Fresh batteries are shipped fully charged to our customers. During shipping, the batteries may encounter temperature extremes that can influence their initial performance. Heat diminishes the charge on the battery; cold slows the available power and extends the time needed to recharge the battery.

It may take a few days for the temperature of your scooter’s batteries to stabilize and adjust to their new room or ambient temperature. More importantly, it takes a few charging cycles (partial draining followed by full recharging) to establish the critical chemical balance that is essential to a deep-cycle battery’s peak performance and long life.

Follow these steps to properly break in your scooter’s new batteries for maximum efficiency and service life:  
1. Fully recharge any new battery prior to its initial use. This charging cycle brings the battery up to about 88% of its peak performance level.
2. Operate your new scooter in familiar and safe areas. Drive slowly at first and do not travel too far from your home or familiar surroundings until you have become accustomed to your scooter’s controls and have properly broken in your scooter’s batteries.
3. Fully recharge the batteries. They should be at over 90% of their peak performance level.
4. Operate your scooter again, and fully recharge the batteries again.
5. After four or five charging cycles, the batteries are able to receive a charge of 100% of their peak performance level and are able to last for an extended period of time.

What about public transportation?
AGM and Gel-Cell batteries are designed for application in scooters and other mobility vehicles. These batteries are Federal Aviation Administration (FAA) approved (United States only), allowing safe transportation on aircraft, buses, and trains, as there is no danger of spillage or leakage. We suggest you contact the carrier’s ticket counter in advance to determine that carrier’s specific requirements.

How do I change a battery in my scooter?

MANDATORY! Battery posts, terminals and related accessories contain lead and lead compounds. Wear goggles and gloves when handling batteries and wash hands after handling.

PROHIBITED! Always use two batteries of the exact same type, chemistry and amp-hour (Ah) capacity. Refer to the specifications table with this manual and in the manual supplied with the battery charger for recommended type and capacities.

WARNING! Do not mix old and new batteries. Always replace both batteries at the same time.

WARNING! Contact your authorized dealer if you have any questions regarding the batteries in your scooter.

WARNING! Do not replace the batteries while the scooter is occupied.

WARNING! The batteries on your scooter should only be serviced or replaced by an authorized dealer or a qualified technician.

PROHIBITED! Keep tools and other metal objects away from battery terminals. Contact with tools can cause electrical shock.
III. BATTERIES AND CHARGING

You may need the following to change your batteries:

- Metric/standard socket set and ratchet
- Adjustable wrench
- Screwdriver

**WARNING!** Do not lift beyond your physical capability. Ask for assistance when necessary while disassembling or assembling your scooter.

**WARNING!** Do not pull on electrical harness wires directly to detach them from the scooter. Always grasp the connector itself when disconnecting the harness to prevent wire damage.

To change batteries in your scooter:

1. Remove the seat and battery shroud. See figure 7.
2. Disconnect the battery tie-down strap. See figure 8.
3. Disconnect the battery harnesses by depressing the tabs on the battery harness connectors and pulling them straight up. See figure 8.
4. Disconnect the battery cables from the battery terminals by unscrewing the nut from the bolt. See figure 9.
5. Remove the old batteries from the battery wells.
6. Place a new battery in each battery well. Face the battery terminals of each battery opposite each other and toward the outer sides of the scooter. See figure 8.
7. Connect the red battery cable to the positive (+) battery terminal on each battery.
8. Connect the black battery cable to the negative (-) battery terminal on each battery.
9. Reconnect the battery harnesses.
10. Reconnect the battery tie-down strap.
11. Reinstall the battery shroud and seat.

**NOTE:** If you encounter a damaged or cracked battery, immediately enclose it in a plastic bag. Contact your local waste disposal agency or your authorized dealer for instructions on disposal and battery recycling, which is our recommended course of action.
III. BATTERIES AND CHARGING

IDENTIFICATION KEY
1. MAIN CIRCUIT BREAKER
2. BATTERY TERMINALS UNDER BOOTS
3. BATTERY TIE-DOWN STRAP
4. BATTERY HARNESS CONNECTORS
5. FRONT-TO-REAR HARNESS CONNECTOR

Figure 8. Battery Removal/Installation Terminals and Connections

Figure 9. Battery Terminal Hardware

Figure 10. Battery Wiring Diagram
IV. OPERATION

BEFORE GETTING ONTO YOUR SCOOTER
- Have you fully charged the batteries? See III. “Batteries and Charging.”
- Is the manual freewheel lever in the drive (rearward) position? Never leave the manual freewheel lever pushed forward unless you are manually pushing your scooter.

GETTING ONTO YOUR SCOOTER
1. Make certain that the key is removed from the key switch.

**WARNING!** Never attempt to get onto or off of your scooter without first removing the key from the key switch. This will prevent the scooter from moving if accidental throttle control lever contact is made.

2. Stand at the side of your scooter.
3. Disengage the seat rotation lever and rotate the seat until it is facing you.
4. Make certain that the seat is secured into position.
5. Position yourself comfortably and securely in the seat.
6. Disengage the seat rotation lever and rotate the seat until you are facing forward.
7. Make certain that the seat is fixed securely in position.
8. Make certain that your feet are safely on the floorboard.

PRE-RIDE ADJUSTMENTS AND CHECKS
- Is the seat at the proper height? See V. “Comfort Adjustments.”
- Is the seat secured into place?
- Is the tiller at a comfortable setting and secured into place? See V. “Comfort Adjustments.”
- Is the key fully inserted into the key switch and turned clockwise to the “on” position?
- Does the horn work properly?
- Is your proposed path clear of people, pets, and obstacles?
- Have you planned your route to avoid adverse terrain and as many inclines as possible?

OPERATING YOUR SCOOTER

**WARNING!** The following can adversely affect steering and stability while operating your scooter, resulting in loss of control, tipping, and/or personal injury:
- Holding onto or attaching a leash to walk your pet.
- Carrying passengers (including pets).
- Hanging any article from the tiller.
- Towing or being pushed by another motorized vehicle.

**WARNING!** Keep both hands on the tiller and your feet on the floorboard at all times while operating your scooter. This driving position gives you the most control over your vehicle.

- Set the speed adjustment dial to your desired speed.
- Press your thumb against the appropriate side of the throttle control lever.
- The electromechanical disc park brake automatically disengages and the scooter accelerates smoothly to the speed you preselected with the speed adjustment dial.
- Pull on the left handgrip to steer your scooter to the left.
- Pull on the right handgrip to steer your scooter to the right.
- Move the tiller to the center position to drive straight ahead.
- To stop, slowly release the throttle control lever. The electronic brakes will automatically engage, bringing your scooter to a stop.

*NOTE: Your scooter’s reverse speed is slower than that of the forward speed you preset with the speed adjustment dial.*
IV. OPERATION

GETTING OFF OF YOUR SCOOTER
1. Bring your scooter to a complete stop.
2. Remove the key from the key switch.

WARNING! Never attempt to get onto or off of your scooter without first removing the key from the key switch. This will prevent the scooter from moving if accidental throttle control lever contact is made.

3. Disengage the seat rotation lever and rotate the seat until you are facing toward the side of your scooter.
4. Make certain that the seat is fixed securely in position.
5. Carefully and safely get out of the seat and stand to the side of your scooter.
6. You can leave the seat facing to the side to facilitate boarding your scooter next time.
V. COMFORT ADJUSTMENTS

TILLER ANGLE ADJUSTMENT (See figure 11)

WARNING! Remove the key from the key switch before adjusting the tiller or the seat. Never attempt to adjust the tiller or the seat while the scooter is in motion.

WARNING! Prior to operating the scooter, push and pull on the tiller to ensure that the angle adjustment mechanism is secure. Inspect the tiller adjustment knob and the angle adjustment mechanism to ensure that they are fully engaged. If there is movement in the tiller, check to make sure that the tiller adjustment knob is fully tightened.

NOTE: In order to fully lower the tiller for purposes of disassembly or transport, you must first completely remove the seat. See VI. “Disassembly and Assembly.”

NOTE: Pivot the armrests upward to aid in getting onto and off of your scooter.

Seat Rotation Adjustment
The seat rotation lever will secure the seat into several positions.
1. Depending on your seat type, either pull upward or push forward on the seat rotation lever to disengage the seat. See figure 12.
2. Rotate the seat to the desired position.
3. Release the lever to secure the seat into place.

Seatback Adjustment

WARNING! Do not operate your scooter with the seatback in a reclined position.

WARNING! Always keep your back pressed firmly against the seatback while adjusting the angle.

If your scooter is equipped with a reclining seatback, you can adjust the seatback angle with the seatback adjustment lever. See figure 12.
1. With your back pressed up against the seatback, lift up on the seatback adjustment lever and lean forward or rearward to adjust the seatback angle.
2. Release the seatback adjustment lever once the seat is in a comfortable riding position.

Figure 11. Tiller Adjustment Knob

Figure 12. Seat Adjustments – Style A

IDENTIFICATION KEY
1. SEATBACK ADJUSTMENT LEVER
2. SEAT ROTATION LEVER
3. ARMREST ANGLE ADJUSTMENT DIAL
4. SEAT SLIDING LEVER
5. ACCESSORY BRACKET
6. DETENT PIN
V. COMFORT ADJUSTMENTS

Front-to-back Seat Adjustment
If your scooter is equipped with an adjustable seat, you can reposition the seat forward or rearward to adjust the distance between the seat and the tiller.
1. Move the seat sliding lever (located at the lower left side of the seat) outward. See figure 12.
2. While holding the lever out, slide the seat forward or rearward.
3. Release the seat sliding lever once the seat is in the desired position.

Armrest Angle Adjustment
Armrest angle of your scooter can be adjusted upwards or downwards by turning the adjustment dial. See figure 12.

NOTE: The armrests also pivot upward to make getting on and off of your scooter easier.

Accessory Bracket
The rear-mounted accessory bracket allows you to attach a personal accessory such as a basket, walker holder, or oxygen tank to the back of your scooter. Use the detent pin to securely mount your item to the accessory bracket. See figure 12. See your authorized dealer for details.

Seat Height Adjustment
The seat can be repositioned to several different heights. See figure 13.
1. Remove the seat and/or shroud from your scooter. See VI. “Disassembly and Assembly.”
2. Remove the seat height adjustment bolt.
3. Raise or lower the upper seat post to the desired seat height.
4. While holding the upper seat post at that height, align the adjustment holes of the upper and lower seat posts.
5. Insert the seat height adjustment bolt through the locating holes of both the upper and lower seat posts.
6. Reinstall the nut onto the seat height adjustment bolt and tighten.
7. Reinstall the shroud and the seat.

Figure 13. Seat Height Adjustment

IDENTIFICATION KEY
1. UPPER SEAT POST
2. NUT
3. SEAT HEIGHT ADJUSTMENT BOLT
4. LOWER SEAT POST
VI. DISASSEMBLY AND ASSEMBLY

DISASSEMBLY
You can disassemble the scooter into three pieces: the seat, the scooter frame, and the basket. See figure 14. No tools are required to disassemble or assemble your scooter, but keep in mind that the disassembled sections of the scooter take up more floor space than the assembled unit. Always disassemble or assemble your scooter on a level, dry surface with sufficient room for you to work and move around your scooter—about 5 feet (1.5 meters) in all directions. Remember that some scooter components are heavy and you may need assistance when lifting them.

WARNING! Do not lift beyond your physical capability. Ask for assistance when necessary while disassembling or assembling your scooter.

WARNING! Do not pick up the seat frame or scooter by the armrests. They are free to pivot, and you may lose control of the seat if they do so.

IDENTIFICATION KEY
1. SEAT
2. SCOOTER FRAME
3. BASKET

Figure 14. Disassembled Scooter

DISASSEMBLY PROCEDURES
1. Remove the key from the key switch.
2. Remove the seat by lifting it straight up and off of the scooter. If you encounter resistance when removing the seat, disengage the seat rotation lever and swivel the seat back and forth while lifting up on the seat.

ASSEMBLY
1. Raise the tiller and fully tighten the tiller adjustment knob.
2. Reinstall the seat and rotate it into place.

WARNING! After assembly, make absolutely certain the tiller lock knob is in the unlocked position before driving the scooter.
Any electromechanical device occasionally requires some troubleshooting. However, most of the problems that may arise can usually be solved with a bit of thought and common sense. Many of these problems occur because the batteries are not fully charged or because the batteries are worn down and can no longer hold a charge.

**DIAGNOSTIC FLASH CODES**
The diagnostic flash codes for your Scooter are designed to help you perform basic troubleshooting quickly and easily. A diagnostic flash code will display in the event one of the conditions listed below develops. Depending on the model you own, your scooter will communicate by one of the coding methods as follows:

1. A flash code will begin with a series of fast flashes directly followed by slower flashes which indicates the actual code. The flash code is only flashed once. To repeat the flash code, remove the key, reinsert it and turn it on to the “on” position, **OR**
2. A flash code will identify the condition, pause, then repeat the flash code. The flash code will continue to alert you in this manner until the scooter is turned off.

**NOTE:** *Your scooter will not run unless the fault code condition is resolved and the scooter has been turned off, then turned back on.*

<table>
<thead>
<tr>
<th>FLASH CODE</th>
<th>DESCRIPTION</th>
<th>CONDITION</th>
<th>ACTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>■ (1)</td>
<td>Battery needs charging. Bad battery connection</td>
<td>Scooter may run slowly.</td>
<td>Charge batteries. Check battery connections.</td>
</tr>
<tr>
<td>■■ (2)</td>
<td>Bad motor connection</td>
<td>Scooter will not run.</td>
<td>Check all connections between the motor and the controller.</td>
</tr>
<tr>
<td>■■■ (3)</td>
<td>Motor short circuit</td>
<td>Scooter will not run.</td>
<td>Check all connections between the motor and the battery, and contact your authorized dealer.</td>
</tr>
<tr>
<td>■■■■ (4)</td>
<td>Freewheel switch is activated or manual brake disengagement is operational.</td>
<td>Scooter will not run.</td>
<td>Check the position of switch/lever.</td>
</tr>
<tr>
<td>■■■■■ (5)</td>
<td>Not used</td>
<td>Scooter will not run.</td>
<td>Check charger is still not connected, that seat is not in driving position, or that a controller fault exists.</td>
</tr>
<tr>
<td>■■■■■■ (6)</td>
<td>S-Drive is being inhibited. Inhibit 2 is active.</td>
<td>Scooter will not run.</td>
<td>Check wigwag lever is in neutral position. Faulty potentiometer.</td>
</tr>
<tr>
<td>■■■■■■■ (7)</td>
<td>Throttle pot error</td>
<td>Scooter will not run.</td>
<td>Check all connections are secure. Switch scooter on and off; this may clear the code.</td>
</tr>
<tr>
<td>■■■■■■■■ (8)</td>
<td>Controller fault</td>
<td>Scooter will not run.</td>
<td>Check all connections are secure. Switch scooter on and off; this may clear the code.</td>
</tr>
<tr>
<td>■■■■■■■■■ (9)</td>
<td>Magnetic brake error/bad break connections</td>
<td>Scooter will not run.</td>
<td>Check scooter is not in freewheel. Check brake and controller connections.</td>
</tr>
<tr>
<td>■■■■■■■■■■ (10)</td>
<td>Excessive voltage has been applied to controller.</td>
<td>Scooter will not run.</td>
<td>Check battery connections.</td>
</tr>
</tbody>
</table>
VII. BASIC TROUBLESHOOTING

What if all the systems on my scooter seem to be dead?
- Make certain that the key is in the “on” position.
- Check that the batteries are fully charged.
- Push in the main circuit breaker reset button. See II. “Your Scooter.”
- Make certain that the battery and front-to-rear harnesses are connected properly.
- Be sure the power down timer feature has not been activated. See IV. “Operation.”

What if my scooter does not move when I engage the throttle control lever?
- When the manual freewheel lever is pushed forward, the brakes are disengaged and all power to the motor/transaxle assembly is cut.
- Push rearward on the manual freewheel lever, turn the scooter off, and then turn the scooter on to return to normal scooter operation.

What if the main circuit breaker repeatedly trips?
- If the main circuit breaker trips repeatedly, see your authorized dealer for service.
- Charge the batteries more frequently. See III. “Batteries and Charging.”
- If the problem continues, have both of your scooter’s batteries load tested by your authorized dealer.
- You may also perform the load test yourself. Battery load testers are available at most automotive parts stores. Follow the directions supplied with the load tester.
- See III. “Batteries and Charging” or IX “Specifications” for information about your scooter’s battery type.

What if the battery condition meter dips way down and the motor surges or hesitates when I engage the throttle control lever?
- Fully charge your scooter’s batteries. See III. “Batteries and Charging.”
- Have your authorized Dealer load test each battery.
- See the previous troubleshooting question for load testing the batteries yourself.

If you experience any problems with your scooter that you are not able to solve, immediately contact your authorized dealer for information, maintenance and service.
VIII. CARE AND MAINTENANCE

Your scooter requires a minimal amount of care and maintenance. If you do not feel confident in your ability to perform the maintenance listed below, you may schedule inspection and maintenance at your authorized dealer. The following areas require periodic inspection and/or care and maintenance.

SOLID TIRE SAFETY CHECK
Regularly inspect your scooter’s tires for signs of damage or wear.

WHEEL REPLACEMENT – SOLID TIRES
If your scooter is equipped with solid tire inserts and you have a damaged or worn tire, the entire wheel must be replaced. Contact your authorized dealer for information regarding replacement wheels for your scooter.

Follow these easy steps for a quick and safe repair for solid tires:
1. Remove the key from the key switch.
2. Elevate the side of the scooter of which you are removing the tire. Place wooden blocks under the frame to elevate the scooter.
3. Remove the wheel cap, drive wheel nut and washer from the axle. See figure 15.
4. Pull the wheel off of the axle.
5. Slide the new wheel onto the axle. Make sure the axle key is in the axle slot.
   - WARNING! Ensure that the axle key is properly installed into the axle slot when mounting the wheel. If not installed securely, the braking system is disengaged which may cause personal injury and/or product damage may result.
6. Reinstall the washer and drive wheel nut onto the axle and tighten.
   - WARNING! Make sure that both the nut and washer are reinstalled and tightened properly.
7. Reinstall the wheel cap.
8. Remove the blocks from beneath the scooter.

IDENTIFICATION KEY

<table>
<thead>
<tr>
<th>1. WHEEL CAP</th>
<th>2. DRIVE NUT WHEEL</th>
<th>3. DRIVE WHEEL WASHER</th>
<th>4. WHEEL</th>
<th>5. AXLE KEY</th>
<th>6. AXLE SLOT</th>
</tr>
</thead>
</table>

Figure 15. Wheel Removal
EXTERIOR SURFACES
Bumpers, tires and trim can benefit from an occasional application of a rubber or vinyl conditioner.

WARNING! Do not use a rubber or vinyl conditioner on the scooter’s vinyl seat or tire tread, as this may cause them to become dangerously slippery.

CLEANING AND DISINFECTION
- Use a damp cloth and mild, non-abrasive cleanser to clean the plastic and metal parts of your scooter. Avoid using products that may scratch the surface of your scooter.
- If necessary, clean your product with an approved disinfectant. Make sure the disinfectant is safe for use on your product before application.

WARNING! Follow all safety instructions for the proper use of the disinfectant and/or cleaning agent before applying it to your product. Failure to comply may result in skin irritation or premature deterioration of upholstery and/or scooter finishes.

BATTERY TERMINAL CONNECTIONS
- Make certain that the terminal connections remain tight and uncorroded.
- The batteries must sit flat in the battery wells.
- The battery terminals should face towards the outside of the scooter.

WIRING HARNESSSES
- Regularly check all wiring connections.
- Regularly check all wiring insulation, including the charger power cord, for wear or damage.
- Have your authorized Dealer repair or replace any damaged connector, connection, or insulation that you find before using your scooter again.

PROHIBITED! Even though the scooter has passed the necessary testing requirements for ingress of liquids, you should keep electrical connections away from sources of dampness, including direct exposure to water or bodily fluids and incontinence. Check electrical components frequently for signs of corrosion and replace as necessary.

WARNING! Do not pull on electrical harnesses directly to detach them from the scooter. Always grasp the connector itself when disconnecting the harness to prevent wire damage.

DAILY CHECKS
- With the power turned off, check the throttle. Make sure it is not bent or damaged and that it returns to the neutral position when you release it. Do not try to repair it. See your authorized dealer if there is a problem.
- Visually inspect the tiller cable. Make sure that it is not frayed, cut, or has any wires exposed. See your authorized dealer if there is a problem.
- Check for flat spots on solid tires. Flat spots could adversely affect stability.
- Inspect the armrests for loose hardware, stress points, or damage. See your authorized dealer if there is a problem.
- Check the brakes. This test should be carried out on a level surface with at least 3 feet (1 meter) of clearance around your scooter.
To check the brakes:
1. Turn on the power and turn down the speed level of your scooter. 
2. After one second, check the battery condition meter. Make sure that it remains on. 
3. Slowly pull the throttle forward until you hear the electric brakes click. Immediately release the throttle. You must be able to hear the electrical brake operating within a few seconds of throttle movement. Repeat this test by pulling the throttle in the opposite direction.

WEEKLY CHECKS
- Inspect the controller and charger connectors for corrosion. Contact your authorized dealer if necessary. 
- Check for proper tire inflation, if equipped with pneumatic tires. If a tire does not hold air, contact your authorized dealer for replacement of the tube.

MONTHLY CHECKS
- Check that the anti-tip wheels do not rub the ground when you operate the scooter. 
- Check for extreme wear on the anti-tip wheels. Replace them as necessary. 
- Check for tire wear. See your authorized dealer for repair. 
- Keep you scooter clean and free of foriegn material, such as mud, dirt, hair, food, drink, etc.

YEARLY CHECKS
Take your scooter to your authorized dealer for yearly maintenance, especially if you use your scooter on a daily basis. This helps ensure that your scooter is functioning properly and helps prevent future complications.

ABS PLASTIC SHROUDS
If your scooter has a body shroud with a glossy finish, the body shroud has been sprayed with a clear sealant coating. You can apply a light coat of car wax to help it retain its high-gloss appearance. If your scooter has a body shroud with a matte finish, use ONLY products developed for matte-finish paint. Do not use wax, detail spray, ArmorAll®, or any product made for glossy paint.

**WARNING!** Carefully choose the correct product to protect the finish of your scooter's shroud(s). ONLY products developed for matte-finish paint should be used on shrouds with a matte finish. Failure to follow this warning may result in damage to the shroud's matte paint finish.

AXLE BEARINGS AND THE MOTOR/TRANSAXLE ASSEMBLY
These items are all prelubricated, sealed, and require no subsequent lubrication.

MOTOR BRUSHES
The motor brushes are housed inside of the motor transaxle/assembly. They should be inspected periodically for wear by your authorized dealer.

CONSOLE, CHARGER AND REAR ELECTRONICS
- Keep these areas free of moisture. 
- Allow these areas to dry thoroughly if they have been exposed to moisture before operating your scooter again.
VIII. CARE AND MAINTENANCE

FUSE REPLACEMENT
In the event a fuse should cease to work:
1. Remove the fuse by pulling it out of its slot.
2. Examine the fuse to be sure it is blown. See figure 16.
3. Insert a new fuse of the same rating.

WARNING! The replacement fuse must exactly match the rating of the fuse being replaced. Failure to use properly rated fuses may cause damage to the electrical system.

NYLON LOCK NUT REPLACEMENT
Any nylon insert lock nut removed during the periodic maintenance, assembly or disassembly of the scooter must be replaced with a new nut. Nylon insert lock nuts should not be reused as it may cause damage to the nylon insert, resulting in a less secure fit. Replacement nylon insert lock nuts are available at local hardware stores or through your authorized dealer.

STORING YOUR SCOOTER
If you plan on not using your scooter for an extended period of time, it is best to:
- Fully charge its batteries prior to storage.
- Disconnect the batteries from the scooter.
- Store your scooter in a warm, dry environment.
- Avoid storing your scooter where it will be exposed to temperature extremes.
- Recommended storage temperature: -40°F/-40°C to 149°F/65°C.

WARNING! Always protect batteries from freezing temperatures and never charge a frozen battery. Charging a frozen battery can result in damage to the battery.

Batteries that are regularly and deeply discharged, infrequently charged, stored in extreme temperatures or stored without a full charge may be permanently damaged, causing unreliable performance and limited service life. It is recommended that you charge the scooter batteries periodically throughout periods of prolonged storage to ensure proper performance.

You may wish to place several boards under the frame of your scooter to raise it off of the ground during periods of prolonged storage. This takes the weight off the tires and reduces the possibility of flat spots developing on the areas of the tires contacting the ground.

DISPOSAL OF YOUR SCOOTER
Your scooter must be disposed of according to applicable local and national statutory regulations. Contact your local waste disposal agency or authorized dealer for information on proper disposal of packaging, metal frame components, plastic components, electronics, batteries, neoprene, silicone and polyurethane materials.
### IX. Specifications

<table>
<thead>
<tr>
<th>Specification</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weight Capacity</td>
<td>350 lbs. (159 kg)</td>
</tr>
<tr>
<td>Max. Speed</td>
<td>5–6.25 mph (8–10 km/h)</td>
</tr>
<tr>
<td>Ground Clearance</td>
<td>3.25 in. (80 mm)</td>
</tr>
<tr>
<td>Turning Radius</td>
<td>47.25 in. (1200 mm)</td>
</tr>
<tr>
<td>Length</td>
<td>47.25 in. (1200 mm)</td>
</tr>
<tr>
<td>Width</td>
<td>23.75 in. (605 mm)</td>
</tr>
<tr>
<td>Main Chassis Weight</td>
<td>96.5 lbs. (43.7 kg)</td>
</tr>
<tr>
<td>Weight with batteries</td>
<td>180 lbs. (82 kg)</td>
</tr>
<tr>
<td>Battery Pack Weight</td>
<td>47 lbs. (21.3 kg)</td>
</tr>
<tr>
<td>Height</td>
<td>35.5 in. (900 mm)</td>
</tr>
<tr>
<td>Height (folded)</td>
<td>28.5 in. (720 mm)</td>
</tr>
<tr>
<td>Range</td>
<td>18.6 miles (30 km)</td>
</tr>
<tr>
<td>Seat Weight</td>
<td>27 lbs. (12.3 kg)</td>
</tr>
<tr>
<td>Seat Width</td>
<td>17.75 in. (450 mm)</td>
</tr>
<tr>
<td>Seat Depth</td>
<td>15.75 in. (400 mm)</td>
</tr>
<tr>
<td>Battery</td>
<td>2 x 35 Ah</td>
</tr>
<tr>
<td>Seat to Floorpan</td>
<td>17.75 in.–19.75 in. (450 mm–500 mm)</td>
</tr>
<tr>
<td>Backrest Height</td>
<td>15.25 in. (390 mm)</td>
</tr>
<tr>
<td>Seat to Floor</td>
<td>23.5 in.–25.5 in. (600 mm–650 mm)</td>
</tr>
<tr>
<td>Battery Charger (offboard)</td>
<td>3.5 Amp</td>
</tr>
<tr>
<td>Safe Working Slope</td>
<td>8º (14.1%)</td>
</tr>
</tbody>
</table>
Figure 17. Dimensions and Ground Clearance of GT Scooter
SAFETY GUIDELINES

WARNING! An authorized Dealer or qualified technician must perform the initial setup of this scooter and must perform all of the procedures in this manual.

The symbols below are used throughout this owner’s manual and on the scooter to identify warnings and important information. It is very important for you to read them and understand them completely.

WARNING! Indicates a potentially hazardous condition/situation. Failure to follow designated procedures can cause either personal injury, component damage, or malfunction. On the product, this icon is represented as a black symbol on a yellow triangle with a black border.

MANDATORY! These actions should be performed as specified. Failure to perform mandatory actions can cause personal injury and/or equipment damage. On the product, this icon is represented as a white symbol on a blue dot with a white border.

PROHIBITED! These actions are prohibited. These actions should not be performed at any time or in any circumstances. Performing a prohibited action can cause personal injury and/or equipment damage. On the product, this icon is represented as a black symbol with a red circle and red slash.

INTENDED USE
The intended use of the mobility device is to provide mobility to persons limited to a seated position that have the capability of operating a scooter.

This product is not a medical device and is not intended to assist, treat, diagnose or alleviate any medical condition or disability.

NOTE: THIS OWNER’S MANUAL IS COMPILED FROM THE LATEST SPECIFICATIONS AND PRODUCT INFORMATION AVAILABLE AT THE TIME OF PUBLICATION. WE RESERVE THE RIGHT TO MAKE CHANGES AS THEY BECOME NECESSARY. ANY CHANGES TO OUR PRODUCTS MAY CAUSE SLIGHT VARIATIONS BETWEEN THE ILLUSTRATIONS AND EXPLANATIONS IN THIS MANUAL AND THE PRODUCT YOU HAVE PURCHASED. THE LATEST/CURRENT VERSION OF THIS MANUAL IS AVAILABLE ON OUR WEBSITE.

NOTE: THIS PRODUCT IS COMPLIANT WITH WEEE, RoHS, AND REACH DIRECTIVES AND REQUIREMENTS.

NOTE: THIS PRODUCT MEETS IPX4 CLASSIFICATION (IEC 60529).

NOTE: THE MID-SIZE SCOOTER AND ITS COMPONENTS ARE NOT MADE WITH NATURAL RUBBER LATEX. CONSULT WITH THE MANUFACTURER REGARDING ANY AFTER-MARKET ACCESSORIES.