aidacare
eRAP | DVA Prescriber Portal

How to Sign in with Multi factor Authentication (MFA) on the eRAP Portal

MFA requires additional verification steps such as a code sent to your phone via SMS or an authenicator app before you can sign in. By using MFA, we protect sensitive information and reduce the risk of unauthorised access, keeping your account and data more secure.

SMS Verification Process

1. Enter your number
2. Recieve a onetime code to verify.

Set Up Two-Factor Authentication

Select from one of the methods to set up your two-factor authentication
Please choose a method for two-factor authentication.

Authentication App

Generate a code on your device using your preferred authentication app. ›

SMS Verification

A code will be sent to your mobile number ›

If you enquire any assistance, please email us at ecommerce@aidacare.com.au
or call us on 1300 243 248

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SMS Verification

Enter the one-time code

Enter the authentication code we sent you via text message to 04*****841.

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☐ Don't ask again for 14 days

VERIFY   CANCEL

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Authentication App Process

Set Up Two-Factor Authentication

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1. Download Authentication App and set up your phone.

2. Open chosen app & scan the QR code or enter the code manually.

3. You will be provided with a one time verification code to enter.

4. You can select the 'Don't ask again for 14 days' to avoid MFA everytime you log in for the next 14 days.

Authentication App

Step 1: Scan this QR code

Scan the following QR code with your authenticator app, such as Google Authenticator, Duo Mobile, Authy, etc.

or enter the code manually

DLE5JBOIIUOJA3EKQLQ47U4I7QWTJQRN

Step 2: Enter the one-time code

Enter the 6-digit verification code generated by the authenticator app.

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☐ Don't ask again for 14 days

VERIFY   CANCEL