

MobilityHQ

ROVER WHEELCHAIR

USER MANUAL



Congratulations and thank you for choosing a MobilityHQ Wheelchair.

This product has been designed to offer the maximum in comfort, safety and adjustability. The Rover Wheelchair is suitable for indoor and outdoor use.

It is important you read this user manual carefully before using your new wheelchair.

The symbols below are used throughout this user manual and on the product to identify warnings and important information. It is very important for you to read them and understand them completely.



WARNING! Indicates a potentially hazardous condition/situation. Failure to follow designated procedures can cause either personal injury, component damage or malfunction. On the product, this icon is represented as a black symbol on a white triangle with a black border.



ALWAYS! These actions should be performed as specified. Failure to perform mandatory actions can cause personal injury and/or equipment damage. On the product, this icon is represented as a white infinity symbol on a black dot with a white border.



DO NOT! These actions are prohibited. These actions should not be performed at any time or in any circumstances. Performing a prohibited action can cause personal injury and/or equipment damage. On the product, this icon is represented as a white symbol with a black circle and black slash.

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2. INTENDED USE

MOBILITYHQ ROVER WHEELCHAIR

MobilityHQ Rover Wheelchairs are designed for individuals with limited mobility or those who are unable to walk, due to a variety of reasons. These wheelchairs are intended to assist with mobility and walking difficulties. They can be propelled by the user using the self-propelling wheels, or by an attendant using the push handles.

This wheelchair is suitable for indoor use on dry, hard, and level surfaces.



WARNING! This wheelchair is intended to bear the weight of an occupant through its wheels during propulsion and when stationary. It is NOT designed to be carried with an occupant in the seat and doing so may cause serious injury or death.



WARNING! Transportation in a Vehicle
This wheelchair is NOT designed or tested to carry an occupant for transportation in a motor vehicle. When travelling in a motor vehicle the occupant should sit in the vehicle seat with seat belt fastened and the wheelchair be folded and securely stored in the luggage compartment.

3. WARNINGS

Do not attempt to adjust or operate wheelchair without reading carefully all instructions in this manual.

MAXIMUM WEIGHT CAPACITY – 136kg



DO NOT exceed maximum user weight. This weight limit includes any accessories, shopping or other personal items that may be carried on the chair. The maximum weight capacity is defined with respect to a typical body shape, where body mass is evenly distributed. Users with dysmorphic body shapes or amputees should be assessed by an accredited healthcare professional prior to choosing/using this wheelchair.



DO NOT stand on the foot plates as the wheelchair may tip forwards. The foot plates are not designed to be a weight bearing surface.



DO NOT use the wheelchair on escalators, even if accompanied by an attendant.



CAUTION! Product may become hot if left in direct sunlight or close to a heat source due to metal frame



DO NOT lean over or apply weight to the top of wheelchair back. This can cause wheelchair to tip over. When trying to extend arms over back, only reach as far as your arm can extend without having to alter your seating position.



DO NOT operate this wheelchair on roadways, streets or any surfaces with vehicular traffic.



DO NOT adjust foot rests any lower than 2-1/2" from floor.



WARNING! Pay attention to your fingers when folding or opening the wheelchair and when self-propelling the chair with hands in close proximity to wheel spokes.



This wheelchair has not been approved as a seat that can be used within vehicles of any kind. Always transfer wheelchair user to a vehicle manufacturers approved seat and use safety restraints available.



Abruptly changing directions while going down an incline could cause instability or possible tipping over.



WARNING! Exceeding a gradient beyond 6 degrees without anti-tippers extended may cause the wheelchair to tip rearwards unless an attendant or carer is behind the wheelchair. In the absence of an attendant or carer such situations may risk serious injury or death to the user.



ALWAYS ensure that a carer is behind the wheelchair when navigating gradients over 6 degrees.

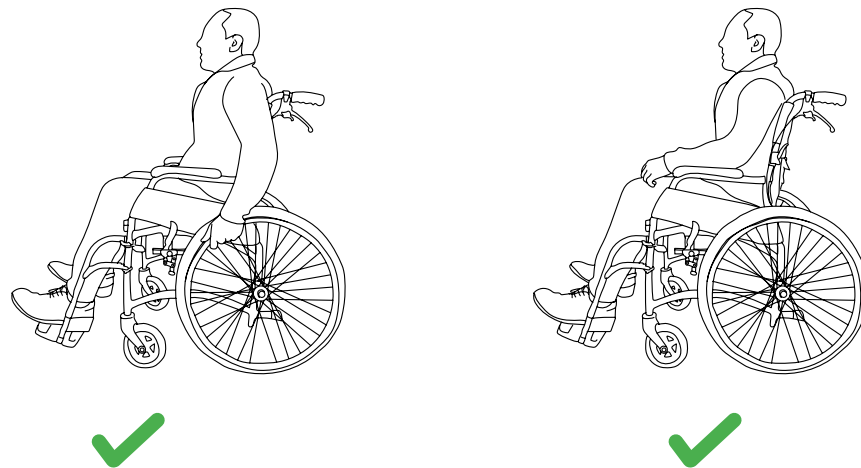


WARNING! Sloped or uneven terrain

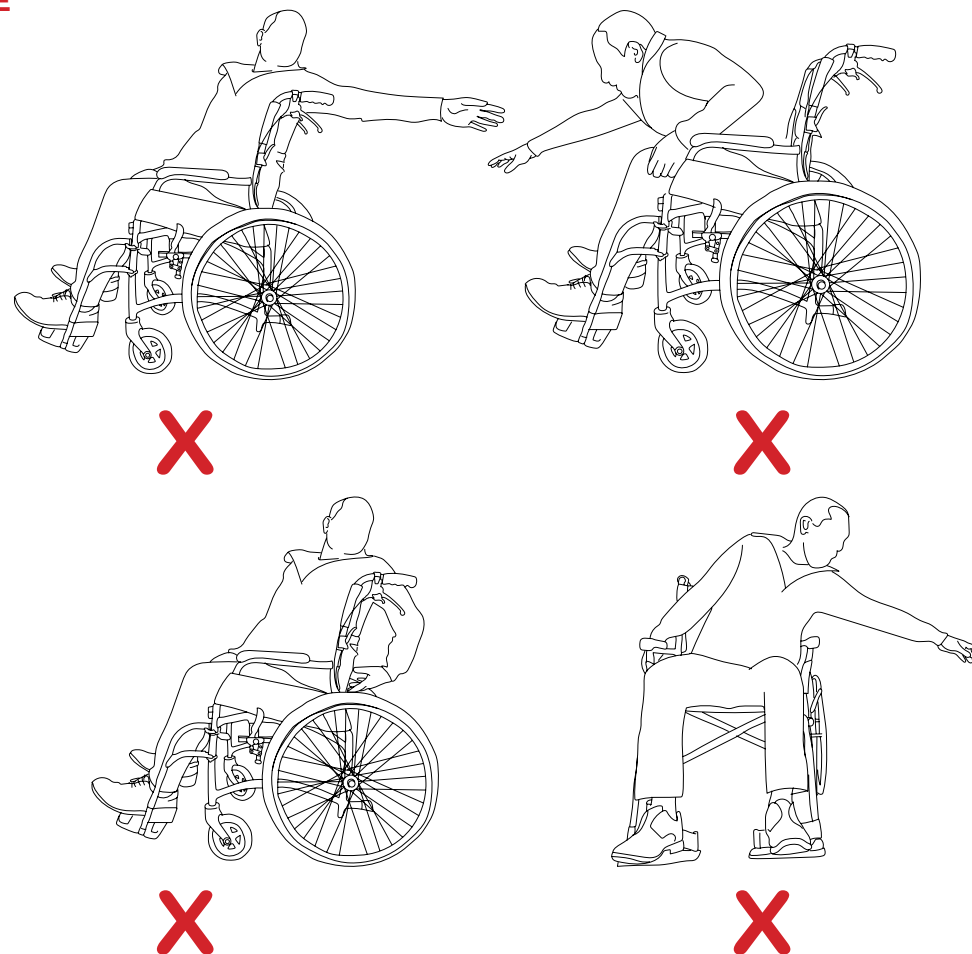
This wheelchair is designed for use on flat-level surfaces. If encountering sloped or uneven terrain an alternative route should be sought. If impossible a carer should always be present, and use the attendant brakes to control speed and ensure the wheelchair continues straight forward until reaching flat ground.

4. USE & SAFETY

SAFE USE



UNSAFE USE



Warning! Avoid reaching from within the wheelchair

To ensure the upright stability of the wheelchair, never reach for objects as this changes the centre of mass and may cause the chair to tip over in the direction of reaching. This warning relates to reaching in any direction outside the perimeter of the wheelchair.

5. INSTRUCTION FOR USE

MOVING WHEELCHAIR UP A KERB WITH AN ATTENDANT

1. Push the wheelchair up to the kerb **FEET FIRST**.
2. The attendant should push down on the rear foot peg to slightly incline the chair. **DO NOT** tilt the chair back with the push handles.
3. Once the front wheels are firmly on the ground above the kerb, the rear wheels should be pushed against the kerb to propel the entire chair to rest above the kerb.



WARNING

WARNING! This should only ever be done with an attendant and not performed by a user on their own. It is very important the above steps are followed to prevent injury to both the user and the attendant.



Product may vary to image.

MOVING WHEELCHAIR DOWN A KERB OR SINGLE STEP WITH AN ATTENDANT

1. Reverse the wheelchair up to the kerb **FEET LAST**.
2. The attendant should check for cars or obstructions prior to commencing the descent.
3. The attendant should slowly lower the rear wheels down to the road surface, ensuring not to tip the chair.
4. Once the rear wheels are firmly on the road surface, the front wheels should be slowly lowered onto the road surface.



WARNING

WARNING! This should only ever be done with an attendant and not performed by a user on their own. It is very important the above steps are followed to prevent injury to both the user and the attendant.



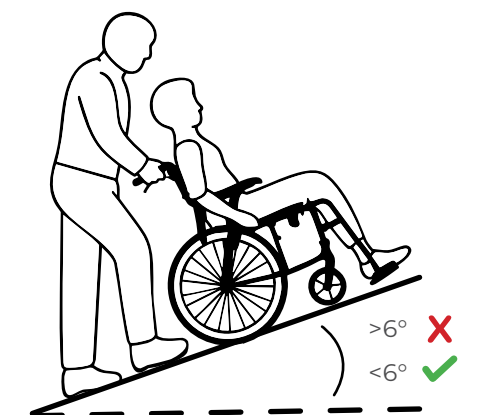
Product may vary to image.

MOVING WHEELCHAIR ON AN INCLINE WITH AN ATTENDANT



WARNING

WARNING! This wheelchair is designed for safe use on level ground and forward/rearward slopes of up to 6 degrees. This equates to a 1:10 rise over run. Users should not exceed 6 degree slopes, even with tippers extended.



Product may vary to image.



WARNING! Sloped or uneven terrain

This wheelchair is designed for use on flat-level surfaces. If encountering sloped or uneven terrain an alternative route should be sought. If impossible a carer should always be present, and use the attendant brakes to control speed and ensure the wheelchair continues straight forward until reaching flat ground.

OTHER IMPORTANT WARNINGS



WARNING! Maintaining stationary position

When not propelling the wheelchair the brakes should be applied in the locked position at all times.



WARNING! Protecting hands when self-propelling

When slowing or braking the wheelchair using the self-propelling hand rims, heat can be created via friction. To protect the skin integrity of the hands, it is strongly suggested that the user wear wheelchair gloves.



WARNING! DO NOT travel down kerbs or single steps without an attendant carer
NEVER attempt to transit down multiple steps with or without an attendant carer.



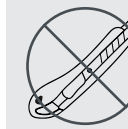
WARNING! When self-propelling the wheelchair, it is strongly suggested that anti-tip wheels are fitted. If anti-tip wheels are in the raised position or not fitted to the chair an attendant carer should stand behind the wheelchair holding the handles.

6. ASSEMBLY INSTRUCTIONS

BOX CONTAINS

Wheelchair frame fitted with rear wheels

- Wheelchair
- Left Legrest
- Right Legrest
- Allen Keys
- User Manual

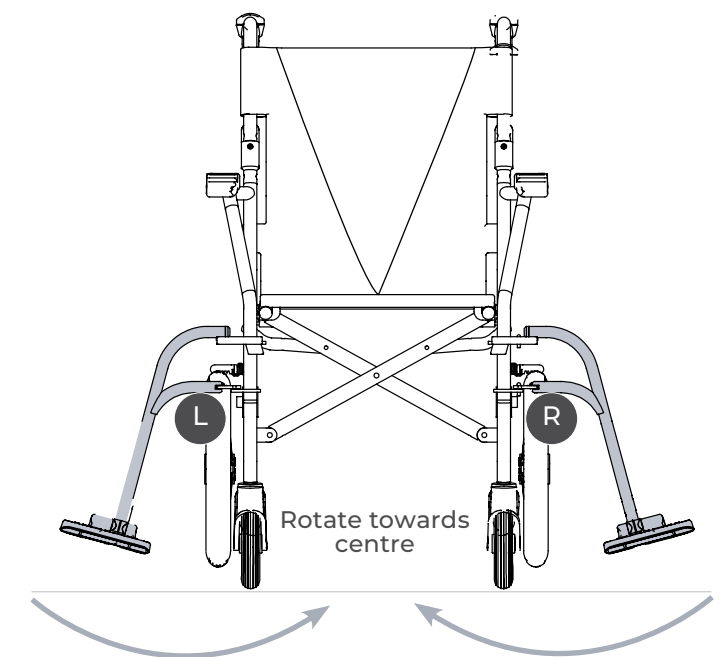


When opening the carton, ensure it is done in a safe and careful manner.
DO NOT USE a box cutter or sharp implement as this may damage the product. For WH&S purposes, lay the carton on its side with the top of the carton open and slide the plastic bag out containing the wheelchair.

Note: Image is for illustration purposes only and does not reflect the true image of the product

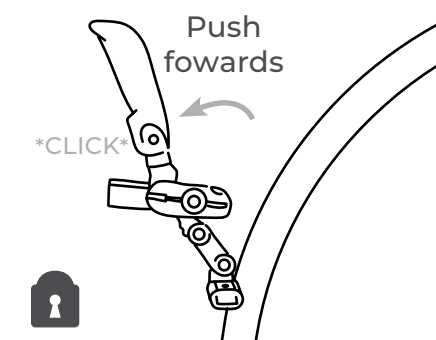
Wheelchairs come with a left and right legrest

1. Insert the legrest into the corresponding receiver at a 90° angle (as shown).
2. Rotate legrest towards the centre until it clicks into place. Repeat for the other side.

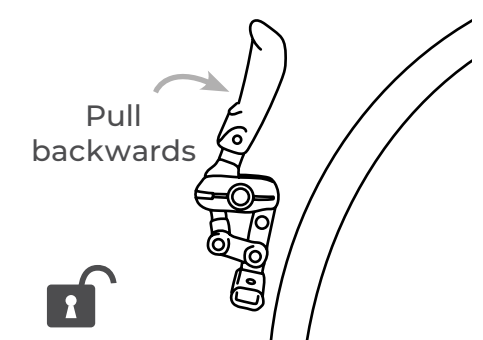


HOW TO LOCK USER HANDBRAKES

Lock / Unlock



LOCK: To engage brakes, push the hand brake in a forwards direction until it clicks, this will lock the brakes.

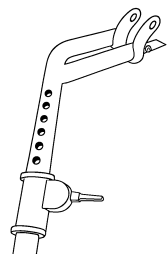


UNLOCK: To disengage brakes, pull the hand brake in a backwards direction.

7. ADJUSTING YOUR WHEELCHAIR

12.1 ADJUSTING LEGREST HEIGHT

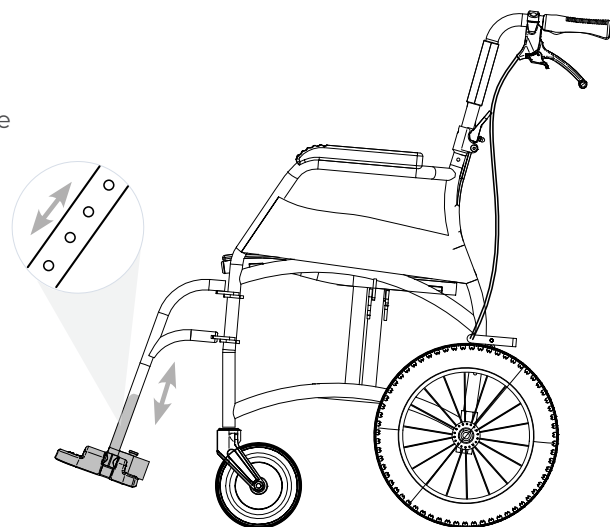
1 Pull the locking lever.



2 Push and hold the spring located on the outside of the leg rest.

3 While holding the button, pull the leg outwards to increase the seat height from the floor, or push it inwards to decrease the height.

4 Release the button and check that it fully pops out of the hole. Repeat steps 1 to 3 for the other legs so that all four legs are at the same height. Note: All legs MUST be set to the same height to keep the frame stable and ensure all four wheels touch the ground.



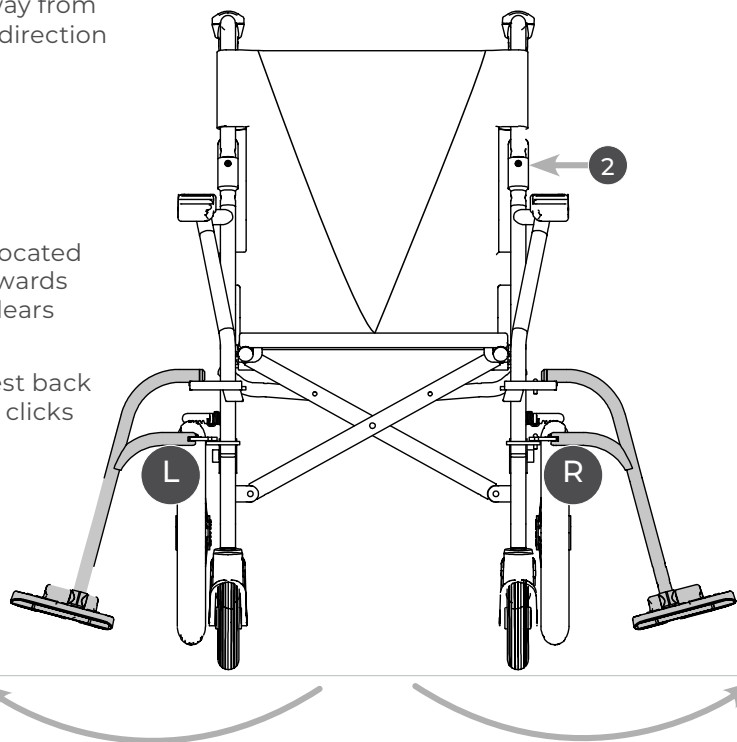
12.2 REMOVING LEGRESTS

1 Pull release latch outwards and hold the latch, simultaneously rotating the legrest (away from the centre of the chair) in an outwards direction until loose. Repeat for the other side.

2 ARMRESTS

To Flip Up: Press the black release cap located at the armrest joint. Lift the armrest upwards until it locks in the upright position or clears the way.

To Lower the Armrest: Guide the armrest back down into its original position. Ensure it clicks into place securely before use.



8. TROUBLESHOOTING

Wheelchair is steering/pulling to one side	<p>Ensure rear wheel quick-release axles are locked securely in place. This can be checked by raising the rear wheels off the ground and pulling gently outward at the wheel hub. When locked in place the locking balls should be visible at the inner end of the axle sleeve.</p> <p>Make sure the end user is able to evenly distribute his/her weight on the wheelchair.</p> <p>Make sure each wheel rotates freely.</p>
Wheelchair is moving slowly	<p>Make sure the rear wheels are attached correctly to the frame.</p> <p>Remove any hair or dirt from castor and rear wheel axles.</p> <p>Make sure there is not too much weight applied to the castors, otherwise adjust the centre of gravity.</p> <p>Ensure user clothing is not interfering with movement of the rear wheels.</p> <p>Ensure both brakes are disengaged.</p>
Wheelchair does not turn smoothly	<p>Make sure the front fork bolts are not over tightened which can restrict front castor wheel rotation.</p> <p>Remove any hair or dirt from castor axles.</p> <p>Ensure both brakes are disengaged.</p>
Brakes are not working properly	<p>Check distance between tyres and brake foot is sufficient such that the requisite amount of force can be applied to the tyre surface to stop it moving when the brake is in the engaged position.</p>
Wheelchair cannot be opened or folded easily	<p>Clean the crossbar under the seat and apply some grease.</p> <p>Check that nothing has become lodged under the seat or in and around the cross bar mechanism.</p> <p>Check foot plates are folded up.</p>

NOTE: Correct adjustment of the wheelchair is essential for the successful and safe use of this product.

NOTE: Should assistance be required, contact Aidacare.

9. CARE & MAINTENANCE

MAINTENANCE SCHEDULE

Weekly	Check brakes are functioning properly Check all fastenings such as nuts, bolts and hinges are fastened correctly and functioning normally
Periodically	Check for signs of wear on front castors Check for signs of wear on rear tyres
Yearly	Service to be completed by authorised Aspire service agent
Serviceable Components	Wheels & tyres Forks Axles Armrest receivers Seat sling Footrest mounts Footplates Armrest pads

CARE FOR YOUR CHAIR

- Check tyre condition at least twice per month.
- Check that rear wheel spokes are not loose. Loose wheel spokes can reduce the strength of the rims and must be safely adjusted by a qualified technician.
- Always keep rear wheel axles clean and free from dirt and hair build up.
- Brakes should be checked regularly.

CLEANING INSTRUCTIONS

- Clean the wheelchair regularly with a damp cloth
- Use a mild washing agent and warm water for excess dirt build-up
- **DO NOT** use harsh abrasive or bleach-based agents which may cause damage or discolouration.
- **DO NOT** use the wheelchair if damages are found on the seat or backrest upholstery.
- Dry with a soft cloth

Should you have any doubts about the correct functioning of the wheelchair or any of its components, please contact Aidacare.

10. LIST OF COMPONENTS

MOBILITYHQ ROVER WHEELCHAIR



Number	Description
1	Handgrip
2	Back Upholstery
3	Armrest
4	Side Panel
5	Front Rigging
6	Footplate
7	Fork
8	Caster Wheel
9	Wheel Lock
10	Handrim
11	Rear Wheel

11. PRODUCT SPECIFICATIONS

Code	Description	Seat Width mm	Seat Depth mm	Seat Height mm	Overall Length mm	Overall Width mm	Overall Height mm	Backrest Height mm	Armrest Height mm	SWL kg
MWS460100	Rover Wheelchair	450	400	500	1080	660	900	430	260	136

12. RECYCLING INFORMATION

The MobilityHQ Rover Wheelchair is made from metal and plastic components. The chair can be recycled via standard processes in your city of use.

13. WARRANTY

1 YEAR
WARRANTY

MobilityHQ Rover Wheelchairs come with a 1 year warranty (frame and components). Please keep purchase invoice as proof of warranty commencement. For further information contact Aidacare.

14. SERVICE MAINTENANCE & CUSTOMISATION

FOR ALL ENQUIRIES PLEASE CONTACT YOUR LOCAL AIDACARE BRANCH

CUSTOMISATION AND MODIFICATION

All wheelchair customisation, modifications and or alterations made to this product are considered as “custom” changes. These may cause the product to no longer meet safety standards and should be considered prior to commencement.

Any customisation or modification of the wheelchair is not warranted by Aidacare and will void warranty.

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